

ITIL® 4 and IT Security

ITIL & Service Management · Anbieter: Lecturio GmbH

FÖRDERUNG & KOSTEN

Kurspreis: 2.229,50 €

Förderfähig über: Bildungsgutschein

AZAV-zertifizierter Bildungsträger — Förderung durch die Agentur für Arbeit möglich

Staatlich zugelassener Fernlehrgang (ZFU-geprüft)

Kursdaten auf einen Blick

Durchführung	Online
Lernformat	Self-Paced
Dauer	1 Monat in Vollzeit
Unterrichtssprache	Deutsch
Kursstart	Startet jeden Tag
Vorkenntnisse	Keine Vorerfahrung

Kurzbeschreibung

Training in ITIL® 4 Foundation and IT security lays the groundwork for efficient design and for IT service management (ITSM) that keeps operations running smoothly and raises the level of security. Professionals who have acquired this knowledge are well prepared for what the digital future will require of them. Demand for specialists in this area is set to keep rising, as more and more companies seek talent capable of ...

Bildungsträger & Kontakt

Lecturio GmbH

Käthe-Kollwitz-Straße 1, 04109 Leipzig

Telefon: 0800 0010865

E-Mail: bildungsgutschein@lecturio.de

Web: <https://www.lecturio.de>



[Kurs online ansehen](#)

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Kursbeschreibung

Training in ITIL® 4 Foundation and IT security lays the groundwork for efficient design and for IT service management (ITSM) that keeps operations running smoothly and raises the level of security. Professionals who have acquired this knowledge are well prepared for what the digital future will require of them. Demand for specialists in this area is set to keep rising, as more and more companies seek talent capable of building robust IT infrastructures while keeping their data and resources secure.

The course covers the ITIL® 4 Foundation framework and its concepts and offers a structured entry into successful, holistic ITSM. Built in line with AXELOS standards, it prepares you in a targeted way for the official exam for ITIL® 4 Foundation, which you can sit online with PeopleCert.

Your learning objectives at a glance

Identify and describe the fundamental concepts and principles of ITSM as defined in ITIL® 4

Name and explain the essential service components as well as the four dimensions of service management

Explain the service value system and describe the advantages it brings to organizations, customers, and stakeholders

Sketch the service value chain and trace the path by which demand is turned into realized value

Summarize the main aspects of IT security and explain why the legal principles and guidelines governing IT security matter

Use ITIL® 4 best practices to assess and improve IT services

Show through case studies how ITIL® 4 principles and IT security are applied across different scenarios and company environments

Present the knowledge you have gained in ITIL® 4 and IT security, highlighting why it is relevant for the digital future

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Lehrplan & Module

1. ITIL4 Foundation including Exam

Four Dimensions of Service Management

Service Value System

Guiding Principles

Service Value Chain

Continual Improvement

General Management, Service Management and Technical Management Practices

2. IT Security and Cyber Security in Everyday Life

Why IT Security?

How Can You Protect Yourself?

How Can You Protect Your Business?

What Responsibility Do You Have As A Leader?

3. Time Management

Control your Reachability

Self- and Time Management I + II

Save Time when Dealing with Others

Information Flood

03 Enthaltene Zertifikate

Externes Zertifikat: ITIL 4 Foundation / Managing Professional

04 Voraussetzungen

Vorkenntnisse

Niveau: Keine Vorerfahrung

05 Zielgruppen & Berufsperspektiven

- Fachkräfte
- Führungskräfte
- Arbeitssuchende

Mögliche Berufsbilder: IT-Servicemitarbeiter, IT-Sicherheitsbeauftragter, IT-Sicherheitsadministrator

06

Dozent:innen

Jason Dion

Network engineer, information systems officer, and deputy director of a network operations center

Professor and instructor with multiple information technology professional certifications, including Certified Information Systems Security Professional (CISSP), Certified Ethical Hacker (CEH), Certified Network Defense Architect (CNDA), Digital Forensic Examiner (DFE), Digital Media Collector ...

Zach Davis

Unternehmens-Coach und Experte für Zeitintelligenz und Zukunftsfähigkeit

Ausgezeichneter Speaker und Gründer des Trainingsinstituts Peoplebuilding

NÄCHSTER SCHRITT

Kursdetails online ansehen und Anbieter kontaktieren

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